# **Frequently asked questions**

## Gross points on the results list

The most frequent question we receive in support is: "Gross points are not correct" The answer is: In 99.9% of cases, this is the effect of CR equalisation

## **CR** equalisation explanations

You can also read here: CR equalisation

### **Discounts set - examples**

#### Which tees are in play

First check which tees are in play. You have various options for doing this. The quickest way is certainly to first draw up a **start list with tee colour** tee colour. When printing the start list, switch to Tee colour and you will then see on the start list who is set from which tee colour.

#### Check tee colour settings

Set the HCP limits of the tees Individual tees for individual players Junior by year from green

#### **Frequent error HCP limit of the tees**

For example, the HCP limit of the tees is set like this:

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This means that all men up to HCP 36 are counted from YELLOW. If there is only one player who is in the tournament with HCP 37, for example, he will be counted from **GENTLEMAN RED** as PC CADDIE then takes the next tee for men that can be found above 36.

This has a huge impact on the CR equalisation and therefore the gross points on the results list!

Correct it! Make sure that ALL players are counted from YELLOW (if this is how it should be according to the announcement):

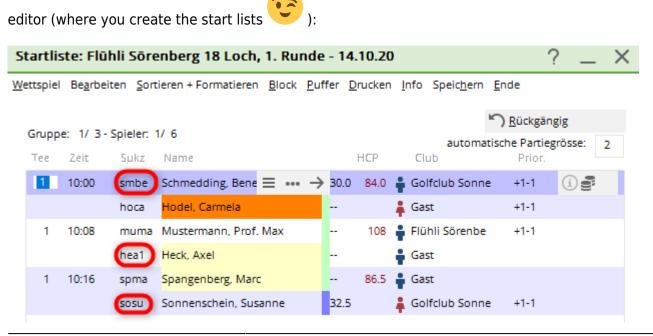
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Reprint the results list!

#### Frequent error individual tees

All it takes is for a senior to tee off from BLUE or a junior from RED to have a major impact on the gross points on the results list due to CR equalisation.

This is the quickest way to see whether an individual tee is set for a player. Have a look at your player



The players' search abbreviations always have 4 digits. If you see a dot and another letter after the 4digit search abbreviation, an individual tee is set here. In this example, this is .B for BLUE, .R for RED and .J for JUNIOR (green). You can also see the meaning by clicking on the "i" in the player line.

## Tracking the CR equalisation

#### Which CR values are in play

If you know which tees are in play, please refer to the course rating table:  $\rightarrow$  at the course that is selected in the tournament / at the CR values that are in play. Instructions: Print rating table

Example of CR equalisation: We assume that we have the following tees in play:

- Men YELLOW: CR 72.9
- Ladies RED: CR 75.6

The difference between 72.9 and 75.6 is 2.7 - mathematically rounded this is 3 As the value 75.6 is higher (and therefore categorised as more difficult) and this is a ladies' tee in our example, the ladies can have up to 3 points (CR compensation) added to the gross score list. Whether a lady receives 0 or 1 or 2 or 3 points is decided on the basis of the individual results on these most difficult holes on the course set in the tournament.

Have a look at the course data: Course data

Check which are the most difficult holes. In our example, the three most difficult holes are 7, 13 and 5:

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Then look at the possibly unclear individual results in the **result input**. What did the ladies with the higher gross scores on the results list achieve on the three most difficult holes?

#### In the example we assume:

- Lady 1 has 26 points gross on the list, although she has only played 23 points (difference 3)
- Lady 2 has 18 points gross on the list, although she has only played 16 points (difference 2)

**Result of lady 1**She has already played all 3 of the most difficult holes with gross points, and therefore receives 1 additional point for each of the 3 holes, which makes 3!

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**Result of queen 2**: Please take a close look here).

- Hole 5: She played a 7 and scored 0 points. If you imagine she would have needed 1 stroke less, that would still be 0 points, so she doesn't get any gross points on this hole!
- Hole 7: Here she already has gross points and also gets 1 gross point added
- Hole 17: She has again played a 7, but she would already receive 1 gross point on this hole with 1 stroke less, so she receives 1 gross point for CR equalisation.

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TIP If there is still something unclear about the gross points on your results list, please contact our support team. We will then check other settings for you, e.g. different levels of difficulty for different tees, etc.

# Net result for the counting game

The net list in the counting game always leads to questions due to the par equalisation. We therefore explain this here using an example.

## Par values in the course data

The par values are included in the course data, and are determined by the rating team of the golf associations based on the length of the tee shot.

There may be different par values on different tees on the same hole.

You can read about this in the DGV's specifications and playing regulations, for example, on the lengths (metres) of the holes for men and women.

Take a look at the following course data. We are looking at hole 9, which is a par 4.

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If you then click on **special HCP/PAR** and edit (view) the WHITE tee for men, you will see that hole 9 is a par 5 (as the white tee is too long for a par 4).

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## Par compensation setting

Par equalisation is set by default in all tournaments. You will find the setting in the main tournament input screen, directly next to the game form under **Special** 

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Par-Ausgleich bei unterschiedlichen Pars		
Unterschiedliche Spielformen f ür die einzelnen Runden		
Spezielle <u>F</u> ormel zur Hcp-Berechnung		
Individuelle Stable <u>f</u> ord-Punkte festlegen		

## Par equalisation declaration

The par equaliser is applied noticeably in the counting game. The par equaliser compensates for the disadvantage of a player who starts from a longer course (e.g. par 72) than other players who have played the same course as a par 71, for example. In counting play, the par equalisation is calculated on the overall result (the equalisation does not depend on individual hole results).

## Example result list par equalisation

Here you can see an example of a result list with a clear par equalisation. The male players start from MEN RED with par 69, the female players start from LADIES GREEN with par 64. Male players have all received 5 net strokes less in the net counting game result. They have played a longer course and are further up the list due to the equalisation than if no par equalisation had been applied.

#### Heck Axel would have 70 net strokes without the par compensation:

to do the maths: Gross strokes 72 minus handicap 2 minus par compensation 5 equals 65 net strokes

# Par Ausgleich - Turnierbeispiel - 29.09.2014

## Netto-Ergebnisse

Einzel - Zählspiel; 18 Löcher vorgabenwirksames Wettspiel Provisorische Ergebnisse ohne Pufferzonenanpassung (CBA). 18 Löcher, GC Schloss Langenstein Course: 68.0 Herren ROT Par: 69 Slope: 124 Damen GRUEN Par: 64 Slope: 96 Course: 58.6 Stand: 11.06.15, 11:04 Uhr PI. StV/SpV Brutto Netto Gew/StV Name, Vorname Information Ollendorff, Yannick 36,0/39 104 1 60 and Gast 65 2 2,8/2 72 Heck, Axel fill methods in 3 Sonntag, Stefanie 36.0/25 99 74 Stökle, Stefanie 25,4/16 108 92 Δ Netto: Bei der Berechnung der Nettoergebnisse wurde der Par-Ausgleich auf Basis des niedrigsten Par (64) in diesem Turnier berücksichtigt PC CADDIE 2015 © 1988-2015 Schmedding Software Systeme GmbH Golfclub Sonnenschein e.V., Meersburg

*In contrast to counting game tournaments, the different pars per hole are already taken into account in the hole results for Stableford tournaments.* 

# What does +/- mean on the results list?

### **Gross list**

A gross results list is always sorted according to the +/- column, even if you do not see this in the "Standard list" layout (which instead displays the newly achieved handicap after the end of the tournament). If the sorting is not clear to you (e.g. with a mixture of counting game and Stableford), you can display the +/- column at any time.

To do this, go to **Print/Results list** from Standard list to Gross list in the layout:

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You receive a gross list. The gross points refer to the par of the tee shot played by the player.

If a player has 36 gross points, he has also played the course with par 74 with 74 strokes. This results in a +/- score of 0 on the list.

However, if someone has achieved less than 36 gross points, they have needed more strokes than par, the +/- column shows how many more strokes they have needed.

If CR equalisation is set, the calculation in the +/- column is above the CR value (not above PAR)!

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## Net list

You can also switch the layout to "Net list" in the same way. If you have already created gross and net prices for the price categories, you will also see the net results with the "Gross list" layout for your net prices.

The net result includes the handicap, i.e. if a player has scored 36 net tableford points, the net result in the +/- column is exactly 0. The player has played exactly "the handicap".

If a player has scored more points than 36, he has played better and is therefore "under" his handicap (he has underplayed). You can see how much in the +/- column.

Conversely, if a player has not played his handicap, he has "overplayed". You can see how much in the +/- column.

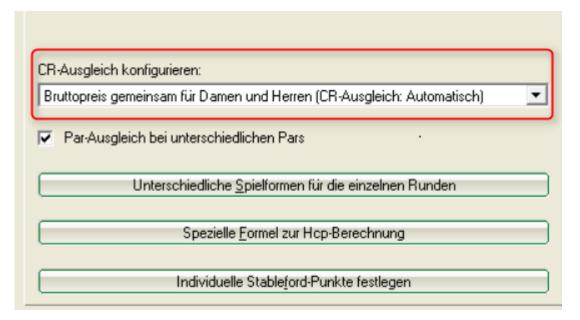
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## Team score over par or over CR

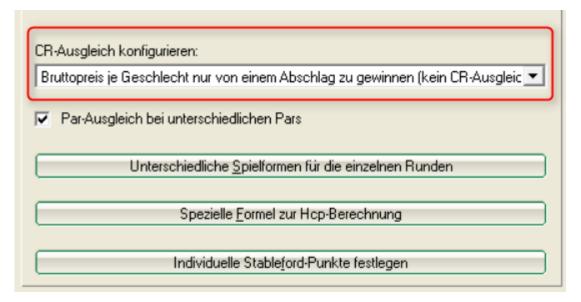
#### Prize evaluation individual prizes further information

If your competition announcement states that the team classification should be evaluated "via CR", you can achieve this by simply setting the CR equalisation to "automatic" in the settings for the individual prizes. To do this, check in the tournament mask under "Special":

Ausschreibung —						
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<u>Z</u> ählweise	Stroke Play					
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If your competition rules state that the team score should be evaluated "over par", you can achieve this by setting "no CR equalisation":



#### Set and print team ranking further information

The following screenshot shows an example of a team score "over CR". All ladies have played from the tee with a CR value of 75.6. Player 1 needed 80 strokes, which is 4.4 strokes more than the CR value, which is why the +/- column also shows +4.4.

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		Findher Studie	Corregan Chartingan	5,3/9	87	+11,4	
		main. Drama	Corregan Chartrogan	10,4/15	92	+16,4	
		Refrageith, Chestra	Corregan Chartrogan	10,0/14	95	+19,4	
		Reported Canadian	Chargest Chestinger	9,5/14	(N. Ang.)	()	

The same result is shown in a team score "over par" (CR equalisation switched off):

The ladies' tee shot here is par 73, so the 1st player is 7 strokes over with 80 strokes, resulting in +/- +7.0.

DGL Damen Regionen Gruppenliga Gruppe 3 - 01.06.2014         Brutto-Teamwertung         Einzel - Zählspiel; 18 Löcher vorgabenwirksames Wettspiel Für dieses Wettspiel gilt diese Pufferzonenanpassung (CBA): 0         Owingen-Überlingen - Owingen-Überlingen, Damen: ROT Par; 73 Slope: 131 Course: 75.6         Nr. Rd. Name, Vorname Information StV/SpV Brutto         1 Oberschwaben-Bad	d: 02.08.14, 15:09 Uh +/-
Brutto-Teamwertung         Einzel - Zählspiel; 18 Löcher vorgabenwirksames Wettspiel Für dieses Wettspiel gilt diese Pufferzonenanpassung (CBA): 0         Owingen-Überlingen - Owingen-Überlingen, Damen: ROT Par: 73 Slope: 131 Course: 75.6         Nr. Rd. Name, Vorname       Information         StV/SpV       Brutto         1.       Oberschwaben-Bad	
Brutto-Teamwertung         Einzel - Zählspiel; 18 Löcher vorgabenwirksames Wettspiel Für dieses Wettspiel gilt diese Pufferzonenanpassung (CBA): 0         Owingen-Überlingen - Owingen-Überlingen, Damen: ROT Par: 73 Slope: 131 Course: 75.6         Nr. Rd. Name, Vorname         Information         StV/SpV         Brutto         1.         Oberschwaben-Bad	
Brutto-Teamwertung         Einzel - Zählspiel; 18 Löcher vorgabenwirksames Wettspiel Für dieses Wettspiel gilt diese Pufferzonenanpassung (CBA): 0         Owingen-Überlingen - Owingen-Überlingen, Damen: ROT Par: 73 Slope: 131 Course: 75.6         Nr. Rd. Name, Vorname         Information         StV/SpV         Brutto         1.         Oberschwaben-Bad	
Brutto-Teamwertung         Einzel - Zählspiel; 18 Löcher vorgabenwirksames Wettspiel Für dieses Wettspiel gilt diese Pufferzonenanpassung (CBA): 0         Owingen-Überlingen - Owingen-Überlingen, Damen: ROT Par: 73 Slope: 131 Course: 75.6         Nr. Rd. Name, Vorname       Information         StV/SpV       Brutto         1.       Oberschwaben-Bad	
Einzel - Zählspiel; 18 Löcher         vorgabenwirksames Wettspiel         Für dieses Wettspiel gilt diese Pufferzonenanpassung (CBA): 0         Owingen-Überlingen - Owingen-Überlingen, Damen: ROT Par: 73 Slope: 131 Course: 75.6         Nr.       Rd.         Name, Vorname       Information         StV/SpV       Brutto         1.       - Oberschwaben-Bad	
Einzel - Zählspiel; 18 Löcher         vorgabenwirksames Wettspiel         Für dieses Wettspiel gilt diese Pufferzonenanpassung (CBA): 0         Owingen-Überlingen - Owingen-Überlingen, Damen: ROT Par: 73 Slope: 131 Course: 75.6         Nr.       Rd.         Name, Vorname       Information         StV/SpV       Brutto         1.       - Oberschwaben-Bad	
vorgabenwirksames Wettspiel         Für dieses Wettspiel gilt diese Pufferzonenanpassung (CBA): 0         Owingen-Überlingen - Owingen-Überlingen, Damen: ROT Par: 73 Slope: 131 Course: 75.6         Nr.       Rd.         Name, Vorname       Information         StV/SpV       Brutto         1.       -         Oberschwaben-Bad       427	
Für dieses Wettspiel gilt diese Pufferzonenanpassung (CBA): 0         Owingen-Überlingen - Owingen-Überlingen, Damen: ROT Par: 73 Slope: 131 Course: 75.6         Nr.       Rd.       Name, Vorname       Information       StV/SpV       Brutto         1.       -       Oberschwaben-Bad       427	
Owingen-Überlingen - Owingen-Überlingen, Damen: ROT Par: 73 Slope: 131 Course: 75.6     Stand       Nr.     Rd.     Name, Vorname     Information     StV/SpV     Brutto       1.     -     Oberschwaben-Bad     427	
Nr.     Rd.     Name, Vorname     Information     StV/SpV     Brutto       1.     -     Oberschwaben-Bad     427	
Nr.     Rd.     Name, Vorname     Information     StV/SpV     Brutto       1.     -     Oberschwaben-Bad     427	
1	+62,0
0,7775 00	+7,0
4,0?/7 80	+7,0
3,5?/ 7 81	+8,0
6,9?/11 91	+18,0
12,9?/18 95	+22,0
11,9?/16 (99)	(+26,0)
2 Owingen Überlingen 439	+74,0
1 Table 1999 81	+8,0
5,2/9 84	+11,0
5,3/9 87	+14.0

# Show team ranking on the Internet

If the team ranking you have evaluated is not displayed on the Internet, although the individual results are displayed correctly, please check in the basic tournament settings on the right under the button **Internet** button on the right to check whether you have already set the display of the team results: Select the appropriate option and transfer the results to the Internet again.

Intranet-Info	rmatio	nen (int	erne ID: 13)						×
<u>N</u> ame:		Flühli Sö	renberg 18 Loci	n Turn	ier				✓ <u>о</u> к
<u>F</u> orm:		Einzel - S	troke Play; 18 L	öcher				manuel	
Informationen	Kate	gorien	Spielerzahl	Mel	degren	zen	Funk	tionen	C Kopieren F6
<u>A</u> usrichter:		Club	-	ID:					0.0
								≡ …	or Parameter
<u>B</u> emerkung:	Bemerkung: Buffet am Abend								
Nenngeld-Info	):	30 CHF fü	ùr Mitglieder; 80	CHF	für Gā	ste			Export
Start:		Tee:			<u>Z</u> ei	tt		Uhr	
Anzeige-Status		nur Frø	ebnislisten			_			
Anzeige Status				0.					,
		<u>T</u> eamergel	JIIISSE.	(ке	ine re	amwert	ung ze	igen) 👻	
Sichtbar ab:	<u>M</u> eldelis	ste:		-7	-1	0		Uhr	
	<u>S</u> tartlist	e:		-2	-1	0		Uhr	
	<u>E</u> rgebni:	sliste:		0	+1			Uhr	
	-				Zul	etzt ges	startet:		
💮 Spieler un	💮 Spieler und Platz per Intranet prüfen					11.20 0	9:41		
💮 Meldeliste	e ins Intra	net stellen	l.						
💮 Startliste i	ins Intran	et stellen							
💮 Ergebnisli	ste ins Int	ranet stell	en						
💮 Wettspiel	im Intran	et öffnen			+	Info-1	Texte		X Abbruch

# Tee off on the scorecard

The initial problem would be, for example: On individual scorecards, the BLUE tee is printed for some men, although they believe that the entire tournament is played from the YELLOW tee for the men.

There may be various reasons for this (possibly also in the scorecard layout), but the most common cause is that the HCP limit of the tees is not set appropriately. Please check. Go to the basic tournament settings and click on the button for the HCP limit of the tees:

<sup>°</sup> Flūhli S	ōrenbei	rg 18 Loc	h - 14	1.10	.20 - `	Teilne	ehm	er: 6 / Gäst	te: 6		?	$\times$
- Name, Datı Kürzel	Name, Datum, Platz Kürzel 20002 Name Flühli Sörenberg 18 Loch Turnier									≡	Þ	
	20002				incriber,	5 10 20			Ç	<u>+</u> +	leu	
Lochzahl	18 (3	6 -> 2 Runde	en, max	x. 10	8 -> 6 F	lunder	)			-		F11
Datum	14.10.20	)									ichern	FII
Platz	0056.1 18 Loch Platz = ••• Mehrere Plätze im Turnier								öllenen			
Hcp-Grenze	e der Abso	hläge H	lerren		/36.0/	-/-/-		(			opieren	
		C	amen)		/36.0/	-/-/-			•••	<u>و</u> <u>وا</u>	pieler	
- Ausschreib	ung ——									P <u>e</u>	rgebnisse	2
HCP-Grenz	e	Meldung			Rechn	en		Hcp-Faktor	3/4		<u>)</u> rucken	F8
Spielform		Einzel					•	Details		-	lenngeld	
Zählweise		Stableford					•			_	bschluss	
								(i) Informa	tionen	-* *	loschiuss	
Stechen		Schwerste	/Leicht	teste			•	9, 6, 3, 2, 1		<b>()</b>	nternet	
Blind-Hole		Ja	•	Löc	her	2; 5;	7			P://o C	Online	
					<u>A</u> usscl	nreib-T	ext	P <u>i</u> n-Pos	itions			
Intern/Gäst	e	Offen		•	<u>P</u> reise	/Kateg	orien	<u>T</u> eamwertu	ng	<u>с</u> , т	elefon	
									$\odot$		inde	

You will see this setting:

Abschläge							$\times$
Abschlag-Einteilung fü		Abschlag-	Einteilung für	Damen:		<b>√</b> <u>о</u> к	
bis:			bis:			<b>X</b>	
bis:			bis:			X Abbruch	
bis:			bis:				
✓ bis:	36.0	$\checkmark$	bis:	36.0			
bis:			bis:				
bis:			bis:				
bis:			bis:				
bis:			bis:				
alle	darüber		alle da	rüber			
		1. Runde			•		
Die verwendeten Abschläg							
eintragen, ansonsten sind	-		ar				
Information zu speziellen /	Aoschiagen:	Spezial					

Here you have set that all men up to STV 36 should be counted from YELLOW. And what next? If you have not set anything, PC CADDIE "thinks" and does the following: All men up to 36 from YELLOW, and for all men who are in the start list but have an HCP over 36, PC CADDIE takes the next tee that is found, in this case men BLUE. In our example, a gentleman with HCP 37 would be counted from BLUE, and would also have the BLUE tee on the scorecard.

SOLUTION: Tell the tournament that all men play from YELLOW and ALL ladies from RED. Set the neutral - - as the upper limit, which simply means that ALL MEN play from YELLOW and ALL LADIES from RED. Use the dashes - - even if your announcement states that the tournament is officially only permitted up to HCP 36:

Abschläge							×
Abschlag-E	inteilung für He	erren:	Abschlag-Ei	nteilung für l	Damen:	<b>√</b> <u>о</u> к	
	<u>b</u> is:			<u>b</u> is:		×	
	<u>b</u> is:			<u>b</u> is:		× <u>A</u> bbruch	
	<u>b</u> is:			<u>b</u> is:			
	<u>b</u> is:	36.0		<u>b</u> is:	36.0		
	<u>b</u> is:			<u>b</u> is:			
	<u>b</u> is:			<u>b</u> is:			
	<u>b</u> is:			<u>b</u> is:			
	<u>b</u> is:			<u>b</u> is:			
	alle darü	iber		alle da	rüber		
			1. Runde			*	
Die verwendete	en Abschläge ak	tivieren und b	ei Bedarf eine Hcp-G	enze			
	-		manuell auswählbar				
Information zu	speziellen Absc	hlägen:	Spezial				

If you check the scorecards now, all men have the YELLOW tee on the scorecard.